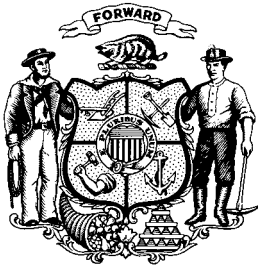


State of Wisconsin



Dave Hinrichs, Chairperson
Paul Newman, Vice-Chairperson
Tony Cappozzo, Secretary/Treasurer

Information Technology Directors' Council

December 20, 2002

Governor-elect James E. Doyle
149 E. Wilson Street
Madison, WI 53703

Dear Governor-elect Doyle:

Congratulations on your election!

The State of Wisconsin Information Technology Directors' Council (ITDC) looks forward to working with you and your administration and hopes to play an active and constructive role in defining and governing enterprise information technology (IT) systems and services. As state agency IT directors, we are keenly aware of the critical importance of effective and efficient IT services to the missions of our agencies and to the citizens served by state government.

We support the following concepts:

1. The state should continue to invest in IT, since technology is essential to efficiently providing state citizens with needed services. In many cases, immediate investments provide long range benefits and service improvements.
2. IT functions should only be centralized where a strong business case exists. An example where centralization is necessary is mainframe computer services. Centralization is not effective or efficient for agency-specific business applications.
3. The provider of centralized IT services must be a service-oriented, not control-oriented organization. They should view agency IT directors and staff and the business users they serve as their primary customer base.
4. State agency IT leaders should be actively involved in enterprise decision making to ensure that both government-wide and agency-specific needs are addressed.

The ITDC is comprised of information technology directors and chief information officers from all state agencies. The council meets monthly to discuss issues related to information technology systems and services. While our agencies vary greatly in size, complexity and mission, there are many common challenges that IT directors have experienced that can benefit IT and business leaders at the enterprise level.

The ITDC is ready and eager to serve as an expert advisory group to you and your administration on technology issues, challenges and opportunities. We look forward to working with you and the individuals you select to chart the future course of information technology in state government. We are particularly interested in providing advice and assistance in formulating an implementation plan for enterprise IT initiatives.

Sincerely,

ITDC Executive Committee:

Frank Ace, IT Director, Department of Justice
Oskar Anderson, IT Director, Department of Revenue
Tony Cappozzo, IT Director, Department of Veterans Affairs
Jack Duwe, Deputy IT Director, University of Wisconsin-Madison
Judy Heil, IT Director, Department of Agriculture, Trade and Consumer Protection
Dave Hinrichs, IT Director, Department of Employee Trust Funds
Paul Newman, IT Director, Public Service Commission
Jeff Western, Deputy IT Director, Department of Transportation
Vinnie Thousand, IT Director, Department of Workforce Development